

The Eye Exam

Before you can be fitted for contact lenses, a complete medical examination is necessary. This exam is critical to assure good health of your eyes and ruling out the possibility of any unsuspected, underlying condition which may prevent contact lens use. If contact lenses are feasible, the complete eye exam will help us select the most appropriate lens material and design.

Contact Lens Evaluation and Fitting

The goal of a contact lens evaluation and fitting is to find the most appropriate lens for your optimal comfort and vision. A large variety of types, styles, materials, and sizes are offered. We are committed to taking the time and making the effort to fit you properly. In our experience, the extra time, effort and patience are very worthwhile, both for your ultimate satisfaction and the health of your eyes. THERE IS A SEPARATE FEE FOR THE EVALUATION OF CONTACT LENSES EVERY YEAR. WHETHER THERE ARE CHANGES IN THE CONTACT LENS PRESCRIPTION OR NOT.

Insertion and Removal Training Session

During the appointment, our contact lens specialist will provide instruction in the safe care, and usage of your new lenses. Should further time be needed, we will happily schedule additional sessions (without charge). When your instruction session is complete, you will be asked to sign the contact lens agreement. Upon completion of a successful insertion and removal session, you may begin wearing your lenses and will schedule your first follow-up appointment.

Follow-Up Appointments

One or more follow-up appointments will be necessary to assure that your contact lenses continue to fit well and your eyes remain healthy. All contact lens follow-up appointments are at no charge for up to three months from original fitting date.

Ordering Contact Lenses

Contact lenses can be ordered at any time after the fitting is complete. You can order up to a year supply of contacts; however, refunds will not be given if your prescription is to change in the future. For your safety, we are not able to refill prescriptions more than one year old without a new exam.

Payment

The contact lens evaluation and fitting fee is to be paid the day of the fitting. Lenses are to be paid for when the order is placed.

Lens Changes

If a patient originally fit with one lens requires a change to a more expensive lens, the difference will be charged. No refunds will be given. Any lens changes made after three months from original fitting date will incur a refitting fee.

Refunds

With all the new advanced materials being used to make contact lenses and our extensive experience fitting lenses, we have very few patients who are unable to wear contacts. If, however either you or the doctor decide to discontinue the fitting of the contact lenses, a refund for the cost of the lenses may be given during the warranty period. **NO REFUND WILL BE GIVEN FOR THE CONTACT LENS EVALUATION OR OPEN BOXES OF CONTACT LENSES.**

If you have any questions, please ask any of our trained staff members.

I have read and understand the policies concerning contact lens fees and policies of Keller Eye Associates.

SIGNATURE _____ DATE _____